



MINUTES OF PPG MEETING 2nd February 2023

The meeting was held at the Callington Practice

Welcome. The Chair welcomed everyone to the meeting and apologies were noted.

1. Minutes of previous meetings - The minutes of the meeting on 1st December 2022 were approved.

2. Matters Arising –

Bank Account – New Treasurer appointed who has access to bank account. Currently £353.02 in account as no purchases recently.

Partners attending mtg. It was suggested that although continuity was preferred, it would be useful if all partners were on a rota to attend. Committee to see practice before next meeting so practice aims and objectives for next financial year can be discussed and plans put in place for PPG to assist with them

Land from Council – no update

Pharmacy (2 months prescriptions) – Patients are able to request at medical review but not generally advertised. Agreed patients need to be made aware if suitable. It was noted that if meds picked up from other pharmacies they could be 3 monthly.

Appointments – still confusion regarding booking appointments and it has been discussed at the recent practice Away Day.

3. Update from the Practice

- 1. Away Day** - Away Day held to formulate aims and objectives & practice would like PPG to assist as mentioned above.
- 2. Medpoint** – the installation at Gunnislake has been delayed as factory making essential parts has been temporarily shut down. Further info will be provided when a new date is known
- 3. Roof** – being fixed at Callington so some disruption unfortunately but no buckets will be needed in bad weather.
- 4.** Demand over Christmas period phenomenal. No lull as in previous years

4. Update from PCN

Enhanced access working well. Extended hours one evening a week and Saturday morning alternating at Gunnislake & Callington. Whole range of appointments included. Video on Tamar Valley FB page to explain what available.

PCN Away Day planned for March to discuss & formulate plans for specific PCN issues.

5. Reports and updates

- Bank account status – Balance still at £353.02.

6. A.O.B.

- It was asked if repeat prescription not in by 10am does it still count as that day's request? It was confirmed it needs to be in by 6pm not 10am
- It was said that meds had not been ready in 5 working days the last few occasions and she had been given the wrong brand of her medication even though it is noted on her records and she adds a note to the request. New staff still training but feedback would be given to pharmacy.
- It was noted that Lloyds pharmacy changing hands and it was asked if that would affect the Callington pharmacy. Practice hoped not but they had not heard what was happening.
- A text had been sent asking a patient to book a health check, However, the link to the ARMID app did not display appropriate appointments. This will be investigated.
- A request for Gunnislake surgery to put lights up around surgery at Christmas had been made by the Lights committee. Practice to confirm.
- It was asked if regular blood tests for say diabetes could be done at the practice and not Derriford even if requested by consultant. The practice suggested the consultant should be asked as practice are happy to take blood and save the journey to Derriford.
- It was asked if air flow tests could also be done at the practice as someone from U3A had asked. The practice said they were unable to comment without knowing circumstances and what equipment was needed. If equipment not available, then perhaps patient could ask League of Friends if they could help with cost?
- Callington Community Day at the Town Hall on 25th March was mentioned. Table available for PPG.
- Committee still needs to meet reception or pharmacy staff for article.

The meeting closed at 7.30pm.

Date of the next meeting: Thursday April 6th at Gunnislake Surgery 1830.