



Did you know that there is now a Medicine Collection service at Callington Health centre?

Called MedPoint, the prescription collection service was recently installed at Callington and one is planned for the Gunnislake surgery in the near future. Medpoint is a British made prescription collection point that provides a safe, quick and secure way for patients to collect their medication 24 hours a day, 7 days a week. The collection point will not be used for refrigerated meds, eg inhalers or eye solutions, nor will it be used for controlled drugs but will be used for small bags of medication to maximise the number that can be held in the dispensing machine. If you would like to use Medpoint and your medication is suitable for collection from the dispenser, you can complete a registration form from reception. You are required to give your name, date of birth, first line of your address, mobile and email address and a signature. Currently the service is used for patients exempt from paying for their medication but it will be available to include paid for medication in late July / early August. If your medication is in the correct category you will be able to collect it without needing to enter the surgery and also outside of surgery hours if preferred. Once registered, when your medication is ready you will receive a text message with a pin number. You have three days to collect your bag of medication from the machine by entering the pin number into the key pad. If it is not collected within three days the medication will be returned to the pharmacy to ensure turnover of medication available for collection. If you prefer for your medication to be delivered elsewhere you can register on the Tamar Valley Health website. Go to <https://www.tamarvalleyhealth.org.uk/> and enter 'Electronic prescription service' into the Search field. Once you complete the registration document your medication will be sent, free of charge, to your chosen pharmacy for collection.

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